336.222.LINK (5465) linktransit.org

.INK [Stop Number] to 41141.







TDD/TTY:711 This printed material will be provided in an alternative format or languages

upon request.

Burlington NC 27215 234 E. Summit Avenue LIOK TRANSIT ride · enjoy · connect

> This free app displays real time bus arrival/departures for iOS, Android and desktop users. Look for the Transit or Moovit app in the App Store or Google Play, or go online to mylinktransit.org. **INK TRANSIT APP**

336.222.LINK [5465] MONDAY – SATURDAY | 8 AM – 5 PM SUNDAY | 1 PM – 4 PM

For information about riding the bus call or visit **linktransit.org**.

Link Transit is fare free! Hop on and take a seat. Limited service on Chistmas Eve and New Years Eve. Call us or visit the website for details.

FARES & TRANSFERS

No bus service on holidays. Holidays include New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day.

SATURDAY | 9:25 AM - 6:30 PM

5:30 AM - 9:30 PM

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ROUTE MAP & RIDE GUIDE

EFFECTIVE AUGUST 2023

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TRAOSII

Exit from the front door when leaving a Link Transit bus Have all items with you and prepare for exit before the bus stops. This allows for orderly exits and helps keep the bus on schedule.

EXITING LINK TRANSIT VEHICLES

Do not cross the street or walk in front or behind the bus until it has moved away from the bus stop.

Pull the cord located along the top of the bus to indicate to the driver that you would like to exit at the next available stop.

Persons with disabilities should request use of the ramp to exit at the front of the bus.

LOST AND FOUND

If you think you left something on a Link Transit vehicle please call **336.222.5465**. Articles found on Link Transit vehicles will be kept at the Link Transit office. Unclaimed articles will be discarded after 30 days.

CONNECT WITH LINK TRANSIT

SOCIAL MEDIA



Link Transit uses Twitter, Facebook and Instagram to efficiently and effectively communicate with you by providing relevant, timely, and interesting information.

Simply board another Link Transit route at locations where two or more Link Transit buses meet. The best location to transfer is at the Transfer Hub on Worth Street, Holly Mill Mall or North Park Library.

HOW DO I TRANSFER FROM BUS TO BUS?

Passengers must have a destination. All passengers will be required to deboard at the Transfer Hub in Downtown Burlington. **No round trip riding is allowed.**

Pull the yellow cord located along the window line to alert the driver you would like to exit at the next stop.

HOW DO I TELL THE DRIVER I NEED TO GET OFF?

The City of Burlington/Link Transit is committed to ensuring that no person is excluded from participation in or denied the benefits of its services on the basis of race, color or national origin, as provided by Title VI of the Civil Rights Act of 1964, as amended. TITLE VI OF THE CIVIL RIGHTS ACT OF 1964

For more information, or to file a complaint, contact the Link Transit Manager, 234 E. Summit Ave, Burlington, NC 27216 via mail or call 336.222.7351 or contact FTA Office of Civil Rights, Attention: Title VI Program Coordinator, East Building — 5th Floor TCR, 1200 New Jersey Avenue SE, Washington, DC 20590.

All Link Transit vehicles are equipped to accommodate wheelchairs and other mobility devices. Priority Seating is available for persons with disabilities as well as senior citizens.

TRANSIT IS ADA ACCESSIBLE

Those unable to navigate the fixed route system may qualify for the Paratransit System door-to-door service. Call **336.417.5338**.

For additional transportation in Alamance County, please call ACTA at **336.222.0565** or visit **acta-nc.com**.

TERNATE TRANSPORTATION

For transportation to Elon University, contact Elon Express at **elon.edu/u/fa/transportation**.

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RE INFORMATION





FREQUENTLY ASKED QUESTIONS

RACISIT

Mobility devices utilized by passengers must be secured in the Priority Seating area while on the bus.

All Link Transit vehicles are equipped to accommodate 2 bicycles. Load bicycles onto the front of bus prior to

Children are not permitted to ride in strollers while on the bus. In addition, strollers must be closed and stowed safely

while on the bus

Do not change seats unless absolutely necessary

Take your seat as soon as possible.

Boarding and leaving the bus is at your own risk, please make wise choices based upon your mobility level. The next stop may be more accessible than the current stop.

Video surveillance cameras are in use on every Link Transit bus for your safety.

WHAT DO THE BUS STOPS LOOK LIKE?

mounted individually, poles or on light posts. Signs in corresponding route colors are located at each stop. They may be mounted individually, on existing sign IS THERE A FARE TO RIDE?

GREEN BUS STOP

336.222.LINK

SHIRT, PANTS and SHOES are REQUIRED when riding the bus.

No disruptive behavior or abusive language will be permitted.

Playing individual radios on the bus distracts the driver and other passengers. For this reason, individual radios, electronic games and equipment are prohibited on Link Transit buses unless with headphones.

No items or conditions are permitted on the bus that may pose a health hazard for other riders or transit staff.

Weapons are prohibited on Link Transit buses.

No smoking/vaping or alcoholic beverages allowed on Link Transit buses.

Do not carry open cans, bottles, or food on the bus.

LIOK-TRANSIT

No. Link Transit is fare free! Just hop on and take a seat.

HOW TO RIDE

Arrive at the bus stop at least 5 minutes early

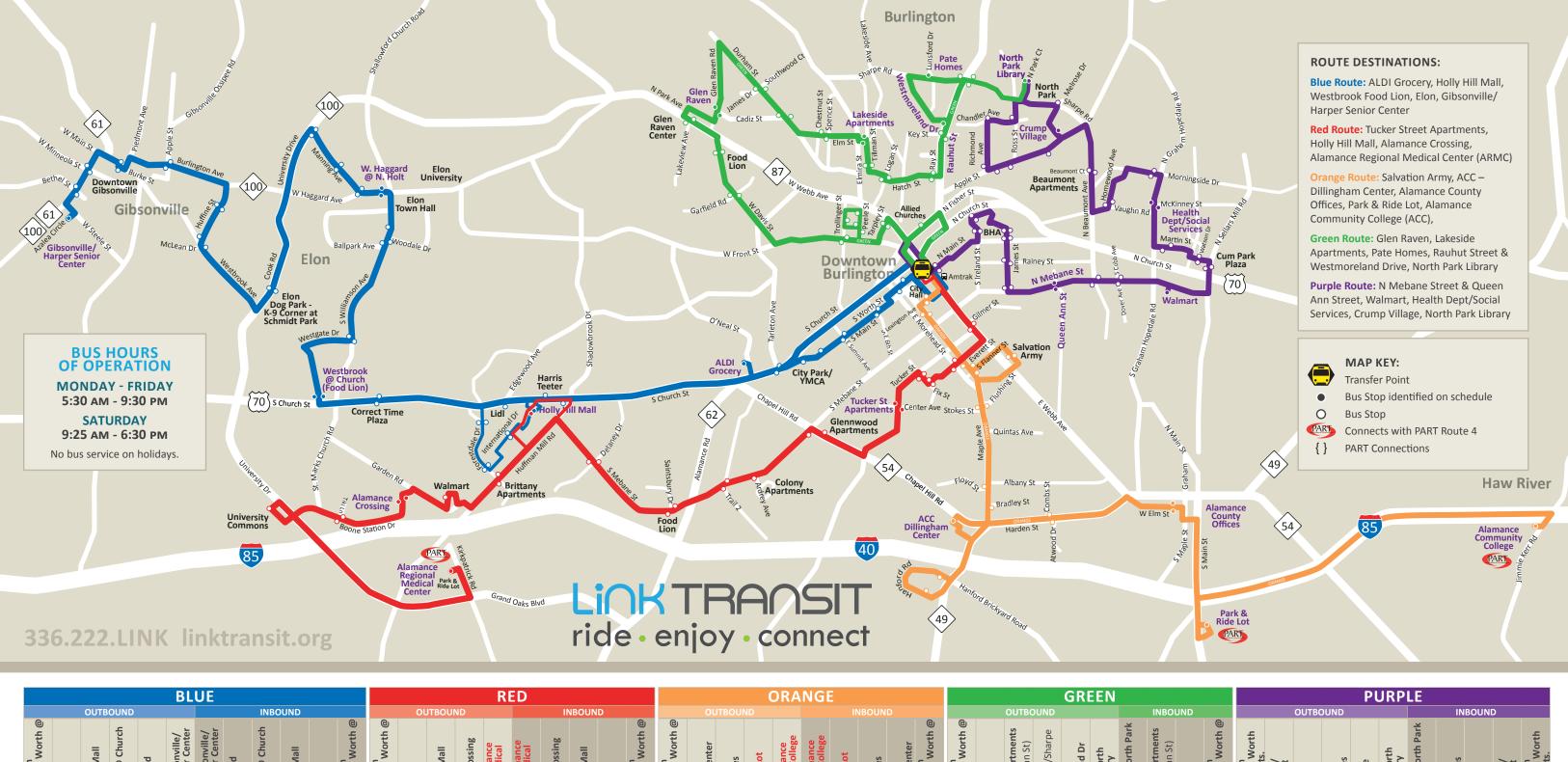
WAITING FOR THE BUS

- Each bus stop sign is identified with the route color name. When waiting for the bus, stand at the nearest bus stop sign.
- Link Transit buses only stop at Link Transit Bus Stop signs/
- Each bus is identified by the route color name located on a digital display on the front and side of the bus.
- Do not approach the bus until it has come to a complete

ENTERING LINK TRANSIT VEHICLES

- Stand back to allow riders to exit the bus before you board.
- Priority Seating for persons with disabilities has been designated. Other passengers are asked to allow senior citizens and persons with disabilities to sit in this area, even if it means that other passengers are required to change seats or to stand.
- Once aboard, please take a seat. If you must stand, please hold onto a stanchion.





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